

Survey form
“Doctoral students’ Satisfaction with Educational Services”
2023-2024 academic year

In order to enhance the learning process, improve the quality of services provided and other activities of the university the Center for Quality Management and Accreditation conducts an electronic anonymous questionnaire survey.

We ask you to carefully read the questionnaire questions and circle the answer options that you agree with, and if there are no such options, then briefly state your answer option in the “Other” section. Some questions are presented in the form of a table. Then it will be more convenient for you to answer them. Please answer on each row or column.

The results of this survey will be processed and presented in a generalized form. We guarantee the confidentiality of your personal opinion.

Faculty*

1. Faculty of Architecture and Civil Engineering
2. Mining Faculty
3. Faculty of Mechanical Engineering
4. Transport and Road Faculty
5. Faculty of Engineering Economics and Management
6. Faculty of Innovative Technologies
7. Faculty of Energy, Automation and Telecommunications

Specify the name of the educational program you are studying under*

1. Geology and exploration of mineral deposits
2. Mining
3. Metallurgy
4. Mechanical engineering
5. Transport, transport equipment and technologies
6. Electric power engineering
7. Construction
8. Production of building materials, products and structures

Specify the course you are studying at?*

- A) 1st year
- B) 2nd year
- C) 3rd year

1. Are you satisfied with the scientific-research work?*

Evaluation criteria	Completely satisfied	Satisfied	Partially satisfied	Not satisfied	Completely dissatisfied	Difficult to answer
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Currency and relevance of the proposed topic of the dissertation research to your scientific interests						
The level of organizational, methodological and informational support for the preparation of a dissertation research						
Professionalism and competence of the supervisor						
Possibilities of approbation and publication of the results of the dissertation research						
Access to participation in departmental research projects, including the funded ones						
The responsiveness of the University to your requests						
Availability, completeness and reliability of information about scientific events held at the University and beyond						
The general level of organization and undertaking an internship abroad						
The effectiveness of a foreign internship for you						

Other (write your answer) _____

If you answered the previous question “**Not satisfied or completely not satisfied**” give recommendations for improvement _____

2. Evaluate the professional skills of a domestic consultant in the field of research:*

Criteria	Completely satisfied	Satisfied	Partially satisfied	Not satisfied	Completely dissatisfied	Difficult to answer
Demonstrates the ability to						

propose the development, implementation and adaptation of a coherent research program						
Contributes to science with his research, which is reflected in cited national or international publications or patents						
He has an international reputation in his research field, has contacts in scientific communities, is able to present and interpret research results						
Makes a positive contribution to the development of scientific knowledge through cooperation and collaboration with other scientists, including foreign ones						
Publishes works as a leading author-researcher, conducts scientific seminars and manages sections at conferences						
Defines an acceptable research methodology, research methods and approaches						
Adheres to the norms of academic integrity and ethics in research and interpersonal communication						

Other (write your answer) _____

If you answered the previous question “**Not satisfied or completely dissatisfied**”, give recommendations for improving the professional skills of domestic research consultations _____

3. Evaluate the professional skills of a foreign consultant in the field of research:*

Criteria	Completely satisfied	Satisfied	Partially satisfied	Not satisfied	Completely dissatisfied	Difficult to answer
Provides practical advice and recommendations on the plan and content of the dissertation						
Advises on the research topic						
Participates in the organization of foreign internships in research organizations						
Received practical advice when writing and publishing an article in a journal with a non-zero impact factor included in the Scopus/ Web of Science databases						
Improved my knowledge of a foreign language						
He introduced the world trends in the field of research and experience working with a foreign scientist						
We had the opportunity to listen to lectures by a foreign supervisor during the doctoral program						
Forms of work of a doctoral student with a foreign supervisor: - in an online format, including through the Zoom platform, email, Skype, WhatsApp and phone messaging;						
In an offline format, including during a foreign internship, guest lectures and traditional consultations by a foreign consultant						
Adheres to the norms of academic integrity and ethics in research and interpersonal communication						

Other (write your answer) _____

If you answered the previous question “**Not satisfied or completely dissatisfied**”, give recommendations for improving the professional skills of the foreign consultations in the field of research _____

4. The following are the various opportunities that a job can provide to a specialist. What importance do you attach to each of them, regardless of whether they were implemented or not?*

Opportunities	Great value	Average value	Little or no difference	Difficult to answer
Opportunity to improve skills				
Opportunity to work with highly competent colleagues				
Opportunity to receive a high salary				
Opportunity to work in comfortable working conditions				
Opportunity to promote in positions				
Opportunity to develop your own ideas				
Opportunity to engage in prestigious activities				
Opportunity to work under a highly competent manager				
Opportunity to contribute to science				
Opportunity to create prestige in the professional field				

Other (write your answer) _____

If you answered “**Little or no difference**” to the previous question, write why

5. Are you satisfied with the level of availability of material and technical resources of the university*

Indicators	Complete ly satisfied	Partially satisfied	Not satisfied	Difficult to answer
Library collections				
Equipment, computers necessary for the educational process and scientific activity				
The width of the Internet channel, its speed				
Catering service				
Availability and condition of sports equipment				
Living conditions in the hostel				

Other (write your answer) _____

If you answered “**Not satisfied**” to the previous question, give recommendations on improving the material and technical resources of the university

6. Do you plan to defend your dissertation by the end of the study period?*

- A) Yes
- B) No
- C) Difficult to answer
- D) Other (write your answer) _____

If you answered “**No**” to the previous question, write why

7. Where do you plan to work after completing your doctoral program?*

- A) A research associate
- B) A teacher
- C) A specialist in the profile of the dissertation, not related to science and education
- D) A specialist of another profile
- E) Difficult to answer
- F) Other (write your answer) _____

8. What is your generalized assessment of satisfaction with studying (working on a dissertation) in doctoral studies?*

- A) Very high
- B) High

- C) Average
- D) Below average
- E) Low
- F) Difficult to answer
- G) Other (write your answer)_____

If you answered “**Low**” to the previous question, give recommendations for improving the assessment of satisfaction with studies (work on a dissertation) in doctoral studies_____

Please write what questions you think should be added to this questionnaire to improve the training program, improve the quality of services provided and other areas of the university’s activities._____

In case of incorrect filling out of the survey forms, if you have any questions, please write to e-mail cqma_kstu@mail.ru.

Thank you for participating!