

Survey form
“1-year Students’ Satisfaction with Educational Services”

Dear students!

We ask you to take part in the survey "1-year students satisfaction with educational services" in order to improve the learning process, improve the quality of services provided and other activities of the university.

To answer the questions of the questionnaire, you must carefully read the question and all the answer options. Select from the answers the one that suits you.

The results of this survey will be processed and presented in a generalized form. We guarantee the confidentiality of your personal opinion. Please answer all questions in this questionnaire completely.

Faculty _____

Department _____

Year _____

Speciality _____

1. Sources of obtaining information of KTU, faculties, specialties

- 1 KTU website
 - 2 Relatives, relatives, friends
 - 3 Advertising booklets KTU
 - 4 Collections for university applicants
 - 5 Open days
 - 6 From teachers of the faculty, university
 - 7 KTU graduates
 - 8 Your own answer _____
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2. Factors contributing to selecting the University, faculty, specialty

- 1 Choice of parents
- 2 Prestige and fame of KTU
- 3 Interest in the chosen specialty
- 4 Education quality level
- 3 Employability
- 4 Highly professional teaching staff
- 5 Opportunity for career and status growth
- 6 Reprieve from the army
- 7 Other _____

3. If you had the opportunity to reapply, would you choose this specialty?

1. Yes
2. No
3. No answer

4. Attitude towards the selected specialty

1. Changed for the better
2. No, it hasn't changed
3. Yes, disappointed

5. Are you satisfied with the work of the selection committee of KTU?

- 1 Completely satisfied
- 2 Rather satisfied
- 3 Rather dissatisfied
- 4 Completely dissatisfied

6. What difficulties do you face in distance learning?

- A) No problems
- B) Low internet speed
- C) Poor quality teaching materials
- D) Teachers do not respond in a timely manner
- E) Large volume of tasks
- G) Large amount of information received
- H) Other _____

7. What are the positive aspects of distance learning?

- A) Effectiveness
- B) Accessibility (regardless of geographic and temporal location)
- B) Flexible schedule
- D) Mobility
- D) Manufacturability
- E) Other _____

8. What is your emotional state during the session and pre-session periods?

8.1 First Session:

1. Experienced fear
2. Did not experience fear

8.2 Future session:

1. Experience fear
2. Do not experience fear

9. What are the results of your first session?

1. "Excellent"
2. Without satisfactory marks
3. With satisfactory marks
4. Debts left

10. Your attitude to the results of the session

1. Pleased

- 2. Upset
- 3. Didn't matter to me
- 4. Other_____

11. Do you think that the educational services provided have shortcomings?

- A) no
- B) yes

If yes, then write down what they are, in the “other” answer option:

Please write what questions, in your opinion, should be added to this questionnaire to determine the assessment of the organization of the educational process, the quality of education and other activities of the university?

Thank you for your participation!